

#47

COMPLETE

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## Page 1: Local Health Department/District Information

## Q1 Department Name

Bethel Health Department

Q2 Do you have a Board of Health? **No**

## Page 2: Board of Health

Q3 Please complete the Board of Health information below. **Respondent skipped this question**Q4 Board Function **Respondent skipped this question**Q5 Number of Board Members **Respondent skipped this question**

## Page 3: Director of Health and Local Health Department Information

## Q6 Director of Health

Name	<b>Laura L Vasile</b>
Active CT License(s)	<b>Registered Sanitarian</b>
Number of hours in Director of Health's average work week	<b>42</b>

Q7 Please list salary figures as whole dollars per year.	Minimum Annual Salary	<b>105000</b>
	Maximum Annual Salary	<b>108000</b>
	Actual Annual Salary	<b>108000</b>

Q8 An Acting Director of Health is defined as an approved individual covering for a Director of Health when he or she is absent, for example, due to a vacation, medical leave, conference, or position vacancy. See Connecticut General Statute Section 19a-200 or 19a-244. Do you have a staff person(s) who is the Acting Director of Health in your absence?

**No**

Q9 If no, how do you assure coverage when the Director of Health is absent?

**A Director of Health in a neighboring municipality/health district through a formal MOU/MOA.**Q10 Does your department include a Housing Department? **Yes**Q11 Does your department include a Social Services Department? **No**Q12 Does your department include additional non-public health programs? **No**

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**Q13** Are there any collective bargaining units in your department? **Yes**

**Q14** Which of the following best describes your department with respect to participation in the Public Health Accreditation Board's national accreditation program? **My department plans to apply for accreditation, but has not yet registered on e-PHAB**

**Q15** In what calendar year does your department anticipate registering in e-PHAB in order to pursue accreditation? **Have not decided on a target year**

Page 4: Local Health Personnel

**Q16** Administrative

	Full Time	Part Time	Contracted	Min. Salary-Hourly	Max. Salary-Hourly
Assistant or Deputy Director of Health					
Environmental Health Supervisor					
Nursing Supervisor					
Office Manager	<b>1</b>			<b>\$27</b>	<b>\$27</b>
Bookkeeper					
Secretary					

**Q17** Medical

	Full Time	Part Time	Contracted	Min. Salary-Hourly	Max. Salary-Hourly
Dental Professional					
Dietitian / Nutritionist					
Lab Technician					
Nurse* (RN, APRN)*Does not include School Nurse			<b>1</b>	<b>\$45</b>	<b>\$45</b>
Physician / Medical Advisor			<b>1</b>	<b>\$100</b>	<b>\$100</b>
School Nurse					
Social Worker					

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**Q18 Public Health**

	Full Time	Part Time	Contracted	Min. Salary-Hourly	Max. Salary-Hourly
Emergency Preparedness Coordinator			2	\$40	\$40
Environmental Health Inspector (e.g., food, lead, housing)			5	\$30	\$30
Epidemiologist					
Health Educator					
Outreach Worker					
Other Paid Worker (Please describe below)			1	\$75	\$75

Other Paid Worker, please describe:

There are times that the local health department has to hire an Industrial Hygienist and/or building specialist with mold expertise to assist with a complex complaint and/or rental housing matter. BHD has a primary relationship and collaboration with Town Counsel; the municipality covers the legal fees for the local public health matters that involve legal issues requiring legal guidance and expertise.

**Q19 How many of your staff have the following licenses and/or certifications?**

	#
Dental Hygienist (RHD)	
Dentist (DMD/DDS)	
Food Inspector	3
Health Educator (CHES)	
Lead Assessor	
Lead Inspector	3
Nurse (RN/APRN)	1
Pharmacist (RPh)	
Phase I SSDS	4
Phase II SSDS	4
Physician (MD/DO)	1
Registered Dietitian (RD)	
Registered Sanitarian (RS)	2
Social Worker (LSW)	
Veterinarian (DVM/VMD)	
Other (Please describe below)	1

Other License/Certification, please describe:

The director of health, Licensed SW and Municipal Aid work in collaboration and partnership concerning social service problems and matters that involve public health and/or environmental factors.

Page 5: Public Health Department Revenue

<b>Q20 DPH funds - all regardless of source</b>	Amount \$	24382
<b>Q21 State funds - other than DPH</b>	Amount \$	0

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Q22 Federal sources - direct	Amount \$	0
Q23 Licensure/Permit fees	Amount \$	29674
Q24 Local funds - city/town sources	Amount \$	318097
Q25 Medicaid	Amount \$	0
Q26 Medicare	Amount \$	0
Q27 Other revenue	Amount \$	0
Q28 Patient personal fees	Amount \$	0
Q29 Private foundations	Amount \$	0
Q30 Private health insurance	Amount \$	0
Q31 What is your total operating budget?		
342479		

Page 7: 10 ES - #1 Monitor health status to identify and solve community health problems

Q32 Requirement 1: My department has participated in or conducted a local community health assessment (CHA) within the last five years.	Yes
Q33 If yes, does the CHA include? (Select all that apply)	<p><b>Demographics of the population</b></p> <p><b>Description of health issues and specific descriptions of population groups with particular health inequities</b></p> <p><b>Description of factors that contribute to specific populations' health challenges</b></p> <p><b>Description of existing community assets or resources to address health issues</b></p>
Q34 If yes, please upload the CHA or provide web link.	
DataHaven_FairfieldCounty_Community_Wellbeing_Index_2019.pdf (5.1MB)	
Q35 Web link/URL	Respondent skipped this question
Q36 Requirement 2: My department shared the findings from the community health assessment with the residents in my jurisdiction and asked for their input.	Yes

**Q37** If yes, what methods did you use to seek input from residents? (Select all that apply)

**Publication on the health department's website** ,

**Community/town forums,**

**Listening sessions** ,

Other, please describe:

BHD participated in Western CT Health Network (WCHN) 2019 Community Health Needs Assessment meetings. BHD also worked with the WCHN consultants and facilitated a Town of Bethel community needs assessment focus group including town stakeholders/agencies that serve the residents/the public in August 2019. BHD also participated with the Housatonic Valley local directors of health regional local public health CHA focus group activity with WCHN Consultants. The BHD and the Town of Bethel put the WCHN CHA survey on town websites and promoted resident's participation in offering their comments and feedback in the WCHN community health survey available in 2019.

**Q38** Requirement 3: My department routinely gathers information, collects data and/or conducts community dialogues specific to populations or geographic areas in the community where health inequities and poorer health indicators were identified in the community health assessment. **Yes**

**Q39** If yes, how is the data provided? (Select all that apply)

**Conducting focus groups,**

Other, please describe:

On-going meetings with Bethel Social Worker, Municipal Agent, Local Housing Representative, Other Community Stakeholders to address community health needs, maintain current referral agency lists and contact information etcetera.

Page 8: 10 ES - #1 Monitor health status to identify and solve community health problems

**Q40** Requirement 1: My department shared the results of the community health assessment with the partners/stakeholders and the public. **Yes**

**Q41** If yes, how did your department share the results of the CHA? (Select all that apply)

**Emails to partners and stakeholders** ,

**Website,**

Other, please describe:

NUVANCE and Datahaven assist with sharing the Community Health Wellbeing survey results in Fairfield county through a myriad of communication channels and community groups.

Page 9: 10 ES - #1 Monitor health status to identify and solve community health problems

**Q42** Requirement 1: My department has written processes and/or protocols used to collect surveillance data from multiple sources and to review and analyze the data. **Yes**

**Q43** If yes, how are the data collected? (Select all that apply)

**Emails,**  
**Electronic data,**  
**Phone calls,**  
 Other (please describe):  
 BHD phone tracking log. BHD main agency email is address is used as a tracking log. Use of DPH MAVEN. Use of DPH WEBEOC.

**Q44** Requirement 2: My department has written processes and/or protocols that (1) specify which surveillance data are confidential and (2) assure the confidential data are maintained and handled in a secure confidential manner.

**Yes**

**Q45** If yes, please upload the protocol.

**Draft updated BHD Confidentiality Policy for HR rev112019.docx(42.6KB)**

**Q46** If no, is the protocol in development?

**Respondent skipped this question**

**Q47** Requirement 3: My department has a 24/7 contact system or protocol to collect data from those who report data to my department.

**Yes**

**Q48** If yes, how does your department collect the data 24/7? (Select all that apply)

**A designated telephone line (voice or fax),**  
**Email address,**  
 Other (please describe):  
 Bethel Police Department receives after hours calls and contacts local director of health and/or designated staff person on call for follow up

**Q49** Requirement 4: My department regularly uses the state DPH surveillance systems.

**Yes**

**Q50** If yes, which surveillance systems do your department use? (Select all that apply)

**CTEDSS (reportable diseases),**  
**Syndromic Surveillance (opioids),**  
 Other (please describe):  
 DEEP CERCLIS LIST

**Q51** How many staff have been trained to use any of the state surveillance systems?

3

Page 10: 10 ES - #1 Monitor health status to identify and solve community health problems

**Q52** Requirement 1: My department has been involved in the collection of primary quantitative data in addition to surveillance data.

**Yes**

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**Q53** If yes, how has your department collected primary quantitative data? (Select all that apply)

**Surveys of target groups** ,

**Inspection data,**

**Data collected for community health assessment** ,

Other (please describe):

Collaborative work with NUVANCE Community Health Committee, Bethel Social Services Director, Senior Center Director-Municipal Agent, Bethel Parks and Recreation Director, Bethel Board of Education and School Nurses.

**Q54** Requirement 2: My department has been involved in the collection of primary qualitative data. **Yes**

**Q55** If yes, how your department has been involved in the collection of primary qualitative data? (Select all that apply)

**Open ended survey questions** ,

**Stakeholder interviews,**

**Key informant interviews** ,

Other (please describe):

Karen Brennan, Senior Consultant, The Strategy Group, held WCHN community health survey focus groups with BHD and Town of Bethel community stakeholders, and the Housatonic Valley region local director of health group collaborative in 2019. The Consultants appeared to be utilizing standard quantitative and qualitative data collection methods. SEE WCHN surveys.

**Q56** Requirement 3: My department uses standardized data collection instruments to collect quantitative or qualitative data. **Yes**

Page 11: 10 ES - #1 Monitor health status to identify and solve community health problems

**Q57** Requirement 1: My department analyses various types of data and draws conclusions. **Yes**

**Q58** If yes, do the analyses of the data include the following? (Select all that apply)

**Defined timelines,**

**Description of the analytic process used to analyze the data** ,

**Comparison of the data to other local agencies, the state or nation** ,

**Time/trend analysis** ,

**Primary and secondary data from multiple sources**

**Q59** Requirement 2: My department shares data and data analyses. **Yes**

**Q60** If yes, with whom does your department share the data and data analyses? (Select all that apply)

**Internal staff** ,

**Community groups,**

**Elected officials** ,

**Residents,**

Other (please describe):

Bethel Social Services Director, Senior Center Director-Municipal Agent, Bethel Board of Education (BOE)-School Superintendent, BOE School Nurse Coordinator and School Facility Manager, Housing Representatives, Director of Planning and Zoning, Director of Parks and Recreation, Community Partners, First Selectman, other partners.

Page 12: 10 ES - #1 Monitor health status to identify and solve community health problems

**Q61** Requirement 1: My department has used data to develop policies, processes, programs or interventions or to revise or expand existing policies, processes, programs or interventions.

**Yes**

**Q62** If yes, how has the department used data? (Select all that apply)

**Licensing/Permitting Program** ,

**Health Promotion Programs,**

Other (please describe):

local community health initiatives and messaging with other jurisdictional partners.

Page 13: 10 ES - #1 Monitor health status to identify and solve community health problems

**Q63** Requirement 1: My department provides summaries or fact sheets of community health data.

**Yes**

**Q64** If yes, who are the summaries/fact sheets shared with? (Select all that apply)

**Residents,**

**Key stakeholders,**

**Elected officials** ,

Other (please describe):

BHD seeks to place health data on town website as applicable to inform.

Page 14: 10 ES - #2 Diagnose and investigate health problems and health hazards in the community

**Q65** Requirement 1: My department has a written protocol that includes a procedure for conducting investigations of suspected or identified health problems and environmental and occupational public health hazards.

**Yes**

**Q66** If yes, for which of the following entities does the protocol delineate the assignment of responsibilities? (Select all that apply)

**Internal staff**

Page 15: 10 ES - #2 Diagnose and investigate health problems and health hazards in the community



**Q67** Requirement 1: My department conducts audits or programmatic evaluations (e.g., After Action Report) of investigations to ensure capacity to respond to outbreaks of infectious disease. **Yes**

**Q68** Requirement 2: My department has a written report or other documentation of a completed investigation of a non-infectious health problem or hazard. **Yes**

Page 16: 10 ES - #2 Diagnose and investigate health problems and health hazards in the community

**Q69** Requirement 1: My department has a tracking log or audit on investigations that includes reporting lab test results and investigation results. **Yes**

**Q70** If yes, how does your department track investigations? (Select all that apply) **Tracking log, State surveillance systems (CTEDSS, CTSITE, CTEPHT- also known as MAVEN)**

Page 17: 10 ES - #2 Diagnose and investigate health problems and health hazards in the community

**Q71** Requirement 1: My department has written protocols for the containment/mitigation of health problems and hazards. **Yes**

**Q72** If yes, does the protocol(s) include? (Select all that apply) **Mitigation, Contact management, Clinical management, Use of prophylaxis and emergency biologics, Communication with the public health laboratory, Process for exercising legal authority for disease control**

Page 18: 10 ES - #2 Diagnose and investigate health problems and health hazards in the community

**Q73** Requirement 1: My department has infectious disease outbreak protocols that describe the process for determining when the EOP will be implemented. **Yes**

**Q74** If yes, please upload the protocol.

**bethel\_esf8Public HealthEmergencyResponseBasicPlanUpdated draft fy2019.doc (1MB)**

**Q75** If no, is the protocol in development? **Respondent skipped this question**

**Q76** Requirement 2: My department has protocols that specifically address environmental public health hazards and that describe the process of determining when the EOP will be implemented. **Yes**

**Q77** If yes, please upload the protocol.

**Environmental Health Response Plan for Bethel.doc(275KB)**

**Q78** If no, is the protocol in development? Respondent skipped this question

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**Q79** Requirement 3: My department has cluster evaluation protocols describing the process for determining when the EOP will be implemented. Yes

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**Q80** If yes, please upload the protocol.

**MDA 6 Mass Disp Plan (Medication\_vaccine) 2020 (1).doc(4.7MB)**

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**Q81** If no, is the protocol in development? Respondent skipped this question

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Page 19: 10 ES - #2 Diagnose and investigate health problems and health hazards in the community

**Q82** Requirement 1: My department has a written description of how it determines if an event has risen to the level of significance requiring an AAR. Yes

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**Q83** If no, is the documentation in development? Respondent skipped this question

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**Q84** How many drills and exercises did your department conduct or participate in the last fiscal year?

3

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**Q85** How many real world public health events did your department respond to in the last fiscal year?

1

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**Q86** How many were significant that required the development of an AAR?

1

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Page 20: 10 ES - #2 Diagnose and investigate health problems and health hazards in the community

**Q87** Requirement 1: My department has policies and procedures outlining how the department maintains 24/7 access to support services in emergencies. Yes

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**Q88** If no, are the policies and procedures in development? Yes

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**Q89** Requirement 2: My department has a call down list that is used to contact epidemiological and environmental local public health resources. Yes

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**Q90** If yes,

When was the call down list last tested? 11-15-19

What was the response time? 1 hour

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**Q91** Requirement 3: My department has a written policy or procedure to assure 24/7 access to laboratory services. No

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**Q92** If yes, please upload the protocol.

**bethel\_esf8Public HealthEmergencyResponseBasicPlanUpdated draft fy2019.doc (1MB)**

**Q93** If no, is the policy/procedure in development? **Yes**

**Q94** Requirement 4: My department has protocols for handling and submitting of specimens. **Yes**

**Q95** If yes, please upload the protocol.

**DPH Laboratory and Other Lab Use Policy and Procedure2019.doc(84KB)**

**Q96** If no, is the policy/procedure in development? **Yes**

Page 21: 10 ES - #2 Diagnose and investigate health problems and health hazards in the community

**Q97** Requirement 1: My department has a protocol, procedure or policy that identifies support personnel (within or outside the department) who will be called on to provide surge capacity. **Yes**

**Q98** If no, is the protocol/procedure/policy in development? **Respondent skipped this question**

**Q99** Requirement 2: My department has staffing lists for surge capacity which includes both the staffing needed for a surge response and how staff will fill those needs. **Yes**

**Q100** If yes, how are staff notified if they are needed for surge capacity? (Select all that apply) **Email, Call down, Web site, Text**

**Q101** Requirement 3: My department has a document detailing the availability of equipment (transportation, field communications, personal protective equipment (PPE), etc.) to support a surge. **Yes**

**Q102** If no, is the document in development? **Respondent skipped this question**

**Q103** Requirement 4: My department has a schedule for training or exercises to prepare personnel who will serve in surge capacity (e.g., ICS or PPE). **Yes**

**Q104** If no, is the schedule in development? **Respondent skipped this question**

**Q105** Requirement 5: My department has a list and description of contracts, MOAs/MOUs, and/or mutual assistance agreements providing addition staff and services, including laboratory services, for surge capacity. **Yes**

Page 22: 10 ES - #2 Diagnose and investigate health problems and health hazards in the community

**Q106** Requirement 1: My department has a communication protocol to contact staff, health care providers, response partners, the media and others, 24/7.

Yes

**Q107** If yes, please upload the protocol.

**MDA 6 Crisis & Emerg. Risk Communication Plan 2016.doc(188.5KB)**

**Q108** If no, is the protocol in development?

Respondent skipped this question

**Q109** Requirement 2: My department provides information to partners and the public about how to contact the health department to report a public health emergency, risk, problem, or environmental or occupational public health hazard.

Yes

**Q110** If yes, how does your department inform partners and the public? (Select all that apply)

Press release/media ,  
 Distribution of printed materials (brochures, flyers, factsheets) ,  
 Automated call systems,  
 Email listservs

**Q111** Requirement 3: My department's partners and the public can contact the health department 24/7.

Yes

**Q112** If yes, how does the public and partners contact your department 24/7? (Select all that apply)

Police dispatch ,  
 24/7 phone number

**Q113** Requirement 4: My department has established or participates in a Health Alert Network (HAN) or similar system that receives and issues alerts 24/7.

Yes

**Q114** If yes, how often does your department test the system?

1 to 2 times per year

**Q115** Requirement 5: My department provides information to the public and uses the media to communicate information to the public during a public health emergency.

Yes

**Q116** If yes, how does your department provide information and use the media to communicate information to the public? (Select all that apply)

Web page,  
 Social media,  
 Distribution of printed materials (brochures, flyers, factsheets) ,  
 Automated call systems,  
 Press release

**Q117** Requirement 1: My department has provided information to the public on health risks, health behaviors, disease prevention, or wellness. **Yes**

**Q118** If yes, how has your department provided information to the public? (Select all that apply)

**Public presentation,**  
**Brochure,**  
**Public service announcement** ,  
 Other, please describe:  
 Use of Town and/or BHD website and Municipal & Community Bulletin Boards, Food Safety presentation Lunch & Learn, TickBorne Illness BLAST program Lunch & Learn at Duracell-Gillette company

**Q119** Requirement 2 **Yes**

**Q120** If yes, were the health promotion strategies? (Select all that apply)

**Evidence-based, rooted in sound theory, practice-based evidence, and/or promising practice** ,  
**Developed with input of the community (focus groups, key informant interviews, town meetings, advisory groups)** ,  
**Focused on social and environmental factors** ,  
**Implemented in collaboration with stakeholders, partners, and the community**

**Q121** If yes, what types of health promotion strategies were developed and implemented or sustained? (Select all that apply)

**Immunizations,**  
**Radon test kits** ,  
 Other, please describe:  
 BLAST Lyme Disease Prevention Program regional efforts Fight BAC Food Protection and Food Safety Campaign with residents and food safety partners/residents Mosquito Bite Prevention Messaging and Larviciding in conjunction with State Mosquito Control Program Bed Bug Control Knowledge and Messaging in partnership with Ct Agricultural Experiment Station

Page 24: 10 ES - #3 Inform, educate, and empower people about health issues

**Q122** Requirement 1: My department has assessed health inequity across the jurisdiction within the last five years. **Yes**

**Q123** If yes, does the assessment include? (Select all that apply)

**Analysis of factors that contribute to higher health risks and poorer health outcomes of specific populations** ,  
**The use of health equity indicators**

Page 25: 10 ES - #3 Inform, educate, and empower people about health issues



**Q132** If yes, does the risk communication plan, protocol or procedures? (Select all that apply)

Address how information is provided 24/7  
 Delineate roles, responsibilities and chain of command  
 Describe how information will be disseminated if disruption in communication technologies  
 Address how message clearance will be expedited  
 Describe on the health department will work with media  
 Address preventing public alarm by addressing with misconceptions or misinformation

**Q133** If yes, please upload the plan, protocol or procedure.

MDA 6 Crisis & Emerg. Risk Communication Plan 2016.doc(188.5KB)

**Q134** If no, is the plan, protocol or procedure in development?

Respondent skipped this question

Page 28: 10 ES - #3 Inform, educate, and empower people about health issues

**Q135** Requirement 1: My department maintains a website or web page to inform the public about public health issues.

Yes

**Q136** If yes, my department's website or web page has the following information: (Select all that apply)

24/7 contact number for reporting health emergencies  
 Notifiable/reportable conditions link or contact number,  
 Health data,  
 Links to public health-related news  
 Information and materials from program activities  
 Links to CDC and other public health-related federal, state, or local agencies, as appropriate  
 The names of the Director of Health and leadership team

Page 29: 10 ES - #3 Inform, educate, and empower people about health issues

**Q137** Requirement 1: My department has demographic data defining ethnic distribution and languages in the jurisdiction.

Yes

**Q138** Requirement 2: My department has access to staff or contractors who provide interpretation, translation or specific communication services.

Yes

**Q139** If yes, how does your department provide interpretation, translation or specific communication services? (Select all that apply)

**Language telephone services,**  
**Translation services/contractors** ,  
**Language cards,**  
 Other (please describe):

We work with Bethel Human Resources to ensure translation services provided. We also use google translate app and are linked with Bethel Police Department translation services, if that Bethel PD service is necessary. Bethel Board of Education will also assist the health department with translation services. BHD also developed a volunteer list of translators for use in emergencies.

Page 30: 10 ES - #4 Mobilize community partnerships and action to identify and solve health problems

**Q140** Requirement 1: My department has been an active member of a community partnership(s) or coalition(s) to improve the health of the community.

Yes

**Q141** If yes, what sectors of the community do the members of the partnership(s) or coalitions(s) represent? (Select all that apply)

**School systems,**  
**Hospitals/Community Health Centers,**  
**Social service organizations** ,  
**Local government agencies** ,  
**Not-for-profit organizations,**  
**Youth organizations**

**Q142** If yes, which health issue(s) are being addressed in the community partnership(s) or coalition(s)? (Select all that apply)

**Chronic disease prevention** ,  
**Obesity,**  
**Health equity** ,  
**Housing,**  
**Transportation,**  
**Parks and recreation** ,  
**Substance abuse**

**Q143** Requirement 2: My department has made a change in a policy or created or revised a program that was implemented through the work of the partnership(s) or coalitions(s).

Yes



**Q144** If yes, what policy change or revision was implemented?  
(Select all that apply)

**Increase the number and types of tobacco free locations**

**Improvement of neighborhoods and the physical environment (e.g., increase in the number of bike path miles, parks, playgrounds, green spaces)**

**Access to Healthy food (e.g., removal of soda machines in schools, expansion of farmers' markets)**

Other, please describe:

BHD is working to compliment all the town planning and development improvements led by the Bethel Planning and Zoning Department and Bethel P & Z Commission in partnership with Town Leaders, Bethel Park and Recreation, and Economic Development. See Bethel Forward Plans available online. The Bethel Forward action plan efforts have been increasing open space, recreation area accessibility, a dog park, walking trails, sidewalks to increase physical activity, affordable housing, access to work, food, and health care, and recreation activities within walking distance of one's residence. These efforts have been led by others. BHD's efforts are focused on supporting community health and wellness, preventing and eliminating environmental problems, increasing healthy home environments, and encouraging healthy behaviors and choices that assist people with living well. Bethel Municipal Agent-Social Services Director have strengthened the partnership with non profit organizations and transportation of seniors to food pantries, grocery stores and medical appointments through senior center van transportation.

Page 31: 10 ES - #4 Mobilize community partnerships and action to identify and solve health problems

**Q145** Requirement 1: My department engages with the community as a whole or with specific populations that will be affected by a policy or strategy.

**Yes**

**Q146** If yes, which sectors of the community has your department engaged? (Select all that apply)

**Senior Citizens,**

**School-age groups,**

**Service providers, i.e., tattoo artists, salon owners, nail technicians, massage therapists, food establishment owners and workers**

Other (please describe):

The Bethel Planning and Zoning Commission requests BHD environmental and public health reviews and recommendations concerning applications before the Commission and other matters related to community planning. The provision of the BHD Public Health and Environmental Review Comments and Recommendations to the Commission provide the opportunity to share public health and environmental considerations prior to a project approval and to ensure that the environmental and public health aspects of a development project are taken into consideration before a project is constructed. Focused opioid prevention education and training has been sponsored by non profit agencies for parent/teacher benefit, and tickborne illness and mosquito protection awareness information has been shared with parent/teachers/others through the Bethel School system on a routine basis.

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**Q147** Requirement 2: My department communicates and collaborates with the governing entity, advisory board and/or elected officials concerning public health policy or strategy at least quarterly.

Yes

**Q148** If yes, how does your department communicate and collaborate? (Select all that apply)

Meetings,  
Reports,  
Fact sheets,  
Emails

Page 32: 10 ES - #5 Develop policies and plans that support individual and community health efforts

**Q149** Requirement 1: My department monitors and tracks the public issues being discussed by my department's governing entity, elected officials, individuals and/or other entities that set policies and practices that impact the health department or public health.

Yes

**Q150** If yes, how is your department monitoring and tracking issues? (Select all that apply)

Meeting agendas and minutes ,  
Newsletters,  
Legislative Reports/Summaries ,  
Professional organizations (CADH, CEHA),  
Other, please describe:  
local inter-office meetings are held to maintain communication, coordination and organization within the Municipal organization. Various inter-office stakeholder meetings are held to ensure integrated response.

Page 33: 10 ES - #5 Develop policies and plans that support individual and community health efforts

**Q151** Requirement 1: My department has contributed to the formal discussions concerning public policy and practice and its impact on public health.

Yes

**Q152** If yes, how has your department contributed to the discussions? (Select all that apply)

Talking points,  
Fact sheets,  
Participation in an advisory or work group ,  
Other (please describe):  
In conjunction with professional organizations including CADH, CEHA, NACCHO, NEHA

Page 34: 10 ES - #5 Develop policies and plans that support individual and community health efforts

**Q153** Requirement 1: My department has informed policy makers and/or the public about potential health impacts of policies that are being considered or in place.

Yes

**Q154** If yes, how has your department informed policy makers and/or the public? (Select all that apply)

**Impact statements (science based) or fact sheets that address current or proposed policies**

**Distribution of emails, briefing statements or reports on policy impacts**

**Meetings/discussions of policy issues and impacts**

Other (please describe):

BHD is a member of CADH, CEHA, CAHCEO, NACCHO, NEHA who routinely publish impact statements and reports on policy impacts.

Page 35: 10 ES - #5 Develop policies and plans that support individual and community health efforts

**Q155** Requirement 1: My department has a community health improvement plan (CHIP) dated within the last five years.

**Yes**

**Q156** If yes, does the CHIP include the following? (Select all that apply)

**Community health priorities**

**Consideration of national or state health improvements priorities**

Other (please describe):

Town of Bethel uses the NUVANC Community Health Committee health survey data concerning Bethel residents, businesses, and community partners to determine what health priorities BHD together with other Municipal partners will focus on. Previously, resident's management of their diabetes was identified as important and referral to appropriate care monitoring agencies and personnel. BHD-Town pay for BVNA blood pressure and screenings of seniors to support continued monitoring of seniors and referral to proper medical care management. Fall Prevention was also identified as an issue for Bethel seniors. BHD website has fall prevention information now and BVNA looks at risk of fall prevention for clients and referral for support to prevent falls in the senior clients they see. NUVANCE also has added fall prevention efforts to senior health care activities in our area.

**Q157** If yes, please attach the CHIP or provide the web link.

Danbury CHC 071019 (4).pdf (2.7MB)

**Q158** Web link/URL

**Respondent skipped this question**

**Q159** If no, where is your department in the process? (Select one)

**Respondent skipped this question**

Page 36: 10 ES - #5 Develop policies and plans that support individual and community health efforts

**Q160** Requirement 1: My department has a tracking process to document actions taken toward the implementation of the CHIP.

**Yes**

**Q161** Requirement 2: My department and/or my partners have implemented some areas of the CHIP.

**Yes**

**Q162** If yes, what area has been implemented and by whom? (Provide one example)

1. The NUVANCE (WCHN) Community Health Planning Committee worked with jurisdictional partners including BHD to ensure residents with type II diabetes referred by their physician to diabetes control programs to assist patients with diabetes control. 2. NUVANCE put community health workers in the city and towns to assist the homeless population with linkages to health care and to reduce ER Use as routine medical provider. as NUVANCE community health workers also assist homeless and residents with limited income with receipt of food and shelter through local food/shelter resources available. CHW's also assist homeless and limited income workers with links to behavioral health care. Remarkable work being done by NUVANCE CHW's., Bethel Municipal Agent and SS Director also actively ensure that residents with income barriers have access to the non profit food pantries and other local affordable food available through community resources. BHD is a referral source for visitors in conjunction with Social Services & Senior Center Director-Municipal Agent to ensure the most vulnerable receive affordable health care, shelters, food pantries, other community support from the town and religious and non profit agency care systems.

Page 37: 10 ES - #5 Develop policies and plans that support individual and community health efforts

**Q163** Requirement 1: My department has a strategic plan dated within the last five years. **No**

**Q164** If yes, does the plan include? (Select all that apply) **Respondent skipped this question**

**Q165** If no, where is your department in the process? (Select one) **My department has begun planning for a strategic plan**

Page 38: 10 ES - #5 Develop policies and plans that support individual and community health efforts

**Q166** Requirement 1: Since the strategic plan's adoption, my department has reviewed the plan and has monitored and assessed progress towards reaching the goals and objectives. **Respondent skipped this question**

Page 39: 10 ES - #5 Develop policies and plans that support individual and community health efforts

**Q167** Requirement 1: My department participates in preparedness meetings with other government agencies, local health departments and health care providers. **Yes**

**Q168** Requirement 2: My department has conducted drills or exercises or responded to real events that tested components of the All Hazards EOP within the last five years. **Yes**

**Q169** If yes, did your department develop an AAR after the emergency or drill/exercise? **Yes**

**Q170** Requirement 3: As a result of an exercise, drill or real event, my department has revised the All Hazards EOP. **Yes**

Page 40: 10 ES - #5 Develop policies and plans that support individual and community health efforts

**Q171** Requirement 1: My department has a public health emergency response plan that is dated within the last five years. **Yes**

**Q172** If yes, does your department's public health EOP include? (Select all that apply)

The health department staff responsible for coordinating a response ,

The roles and responsibilities of the health department and its partners ,

A health department communication network that addresses communication with other members of emergency networks or organizations that are also responders; or an emergency communication plan. ,

How the health department will manage continuity of operations during an emergency

**Q173** Requirement 2: Within the last five years, my department has tested the public health EOP through drills and exercises. **Yes**

**Q174** If yes, did your department complete an AAR the drills or exercises? **Yes**

**Q175** Requirement 3: My department has revised the public health EOP based on AARs. **Yes**

Page 41: 10 ES - #6 Enforce laws and regulations that protect health and ensure safety

**Q176** Requirement 1: My department reviews regulations, statutes, and ordinances for their public health implications. **Yes**

**Q177** If yes, when reviewing laws, does your department? (Select all that apply)

Consider evidence-based practices, promising practices ,

Use model public health laws, checklists, templates or some other standard outline or guide ,

Solicit input from key partners and stake holders ,

Collaborate with other municipal departments, Tribes, state health department

**Q178** Requirement 2: My department has access to legal counsel as needed. **Yes**

Page 42: 10 ES - #6 Enforce laws and regulations that protect health and ensure safety

**Q179** Requirement 1: My department provides advice and recommendations to the governing entity and/or elected officials on the public health impact of new laws and changes to current laws. **Yes**

**Q180** If yes, how does your department provide advice and recommendations? (Select all that apply)

Issue briefs,  
 Talking points,  
 Fact sheets,  
 Meetings,  
 Other, please describe:  
 Technical Reviews provided to Leaders and Others concerning various public health and environmental subject matter upon request

Page 43: 10 ES - #6 Enforce laws and regulations that protect health and ensure safety

**Q181** Requirement 1: My department's staff have been trained in laws related to their job responsibilities within the past two years.

Yes

**Q182** If yes, on which laws have staff received training? (Select all that apply)

Food,  
 Lead,  
 Infectious disease (e.g., TB, STD, immunizations),  
 Subsurface sewage disposal systems,  
 Housing, hoarding, blight,  
 Uniform relocation Act,  
 Opioid/naloxone,  
 Legal orders,  
 Disaster response/emergency preparedness,  
 Vector control,  
 Surveillance/outbreak investigations

**Q183** Requirement 2: My department ensures consistent application of public health laws.

Yes

**Q184** If yes, how does your department ensure the consistent application of public health laws? (Select all that apply)

Internal audits,  
 Enforcement documents or logs

Page 44: 10 ES - #6 Enforce laws and regulations that protect health and ensure safety

**Q185** Requirement 1: My department has information concerning public health related laws available to the public.

Yes

**Q186** If yes, how is your department providing information concerning public health related laws? (Select all that apply)

**Flyers/Brochures,**  
**Email or** ,  
**fax**  
**Regular mail,**  
**Phone** ,  
**conversations**  
 Other (please describe):  
 Many BHD Applications note the regulations that apply

**Q187** Requirement 2: My department has information about permit/license applications available to the public.

**Yes**

**Q188** If yes, how is your department providing information about permit/license applications? (Select all that apply)

**Website,**  
**Information/training session,**  
**Email or** ,  
**fax**  
**Regular mail,**  
**Phone**  
**conversations**

Page 45: 10 ES - #6 Enforce laws and regulations that protect health and ensure safety

**Q189** Requirement 1: My department provides information or education to regulated individuals or entities about their responsibilities related to public health laws.

**Yes**

**Q190** If yes, how is your department providing information or education to regulated individuals or entities? (Select all that apply)

**Website,**  
**Flyers/Brochures,**  
**Information/training session,**  
**Email or** ,  
**fax**  
**Regular mail,**  
**Phone** ,  
**conversations**  
 Other (please describe):  
 In-house and/or at location training sessions

Page 46: 10 ES - #6 Enforce laws and regulations that protect health and ensure safety

**Q191** Requirement 1: My department has local ordinances/regulations for conducting enforcement actions.

**Yes**

**Q192** If yes, what types of ordinances/regulations? (Select all that apply)

**Housing,**  
**Food**

**Q193** Please provide a link to where these ordinances can be found:

bethel-ct.gov Code of the Town of Bethel - ordinances require updating as food and housing regulation changes have occurred

**Q194** Requirement 2: My department has a written procedure or protocol (e.g. decision tree) for enforcement program areas. **Yes**

**Q195** If yes, please upload the protocol.

**Complaint Policy.doc (84KB)**

**Q196** If no, is the protocol in development? **Yes**

Page 47: 10 ES - #6 Enforce laws and regulations that protect health and ensure safety

**Q197** Requirement 1: My department maintains a database or log of inspection reports with action taken, current status, follow-up, return inspections, and final results/closure. **Yes**

**Q198** If yes, what is/are the database(s) or log(s)? (Select all that apply)

**Infectious disease (CTEDSS - MAVEN)** ,

**Childhood Lead (CTSIT - MAVEN)** ,

Other (please describe):

DOH regularly reviews staff enforcement work and discusses the work with staff. Manual General Correspondence (GC) Files for Complaints

Page 48: 10 ES - #6 Enforce laws and regulations that protect health and ensure safety

**Q199** Requirement 1: My department has a database or log of actions related to investigations and complaints. **Yes**

**Q200** If yes, does the database or log document? (Select all that apply)

**Actions taken** ,

**Meetings,**

**Hearings,**

**Official communications** ,

**Notice of violations** ,

**Legal orders**

Page 49: Copy of page: 10 ES - #6 Enforce laws and regulations that protect health and ensure safety

**Q201** Requirement 1: My department analyzes the information in the database or log of investigations and complaints. **Yes**

**Q202** If yes, does your department analyze the data for? (Select all that apply)

**Statutory requirements,**

**Performance improvement for the enforcement program** ,

**Development of a summary annual report**



**Q203** Requirement 2: My department conducts debriefings or other methods to evaluate what worked well, to identify problems and recommends changes in the investigation/response procedure to the enforcement protocols or procedures. **Yes**

Page 50: 10 ES - #6 Enforce laws and regulations that protect health and ensure safety

**Q204** Requirement 1: My department has a protocol for notifying other agencies and the public of enforcement activities. **No**

**Q205** If yes, how does your department notify other agencies and the public of enforcement activities? (Select all that apply) **Reports**

**Q206** If no, is the protocol in development? **Yes**

Page 51: 10 ES - #7 Link people to needed personal health services and assure the provision of health care

**Q207** Requirement 1: My department participates in a collaborative process to assess the availability of health care services to the population. **Yes**

**Q208** If yes, with whom does your department collaborate to assess the availability of health care services? (Select all that apply)

**Health care providers,**  
**Social service organizations,**  
**Private sector employers,**  
**Community based organizations,**  
**Mental/behavior health organizations,**  
**Local Coalitions,**  
 Other, please specify:  
 Bethel Senior Center Director-Municipal Agent, Social Services Director, Department of Mental Health and Addiction Services, Other Community Agencies/Partners

**Q209** If yes, do you maintain documentation (agendas, minutes, rosters) of the collaborative process/meetings? **Yes**

**Q210** Requirement 2: My department shares public health data for assessment and planning purposes. **Yes**

**Q211** If yes, how does your department share the data? (Select all that apply) **Reports,**  
 Other (please specify):  
 The NUVANCE (WCHN) community Health Committee provides updates and reports to BHD and other Bethel stakeholders and community partners.

**Q212** Requirement 3: My department assesses emerging issues that may impact access to care. **Yes**

**Q213** If yes, please provide an example of an emerging issue.

A significant number of residents report having a high deductible insurance coverage plan. People report that because they have to pay significant medical costs prior to their insurance coverage paying medical bills, people with high deductible plans have reported delaying receiving medical care. It appears that some hospital/medical care data available does appear to reflect that some people put off receiving medical care and then have experienced more complex significant health problems once medical care received. Hospitals and physician sources are starting to report this concern about people putting off receiving medical care and medical problems becoming more severe prior to treatment due to high deductible health plans.

BHD also Monitoring local flu vaccination rate in local population. A 100 year old nursing agency has a long standing emergency preparedness response agreement and flu vaccination plan with BHD. The nursing agency was a primary flu vaccinator in the Municipal Center Building Offices/Schools to provide flu shots on-site at the workplace. The nursing agency is not connected with the Municipal insurance carrier for flu vaccinations for adults 18 yrs and older adults. The nursing agency continued to provide flu vaccinations for insurance plans that reimburse nursing agencies. School system workers, Municipal workers, others, were referred to their doctor office or pharmacies for flu shots covered by insurance. We will look to review future vaccination data to assess flu shot vaccination rate in town and whether insurance coverage and flu vaccinator provider changes had any impact on the local flu vaccination rate.

Page 52: 10 ES - #7 Link people to needed personal health services and assure the provision of health care

**Q214** Requirement 1: My department has a process for identifying populations who lack access to health care. **Yes**

**Q215** If yes, how are the populations identified? (Select all that apply)

**Community groups,**

Other (please describe):

BHD is in center of town. Town residents routinely come to Municipal Center/BHD seeking assistance with access to health care. BHD refers clients to Social Services-Municipal Agent and medical care systems that provide the type of health care assistance sought. NUVANCE (WCHN) Community Health Survey and Community Health Report and also the Alice Reports through United Way identify populations facing barriers to access to health care. Access to care also exists in population group with high insurance deductibles. Residents without health insurance reported high cost for antibiotics to treat tickborne illness. The clients are referred to Social Services, Municipal Agent and to local non profit medical systems; Americares, CT Institute for Communities (CIFC), others.

**Q216** Requirement 2: My department has a report or has developed a report that identifies populations who experience barriers to health care services.

**Yes**

**Q217** If yes, in the report, are the populations who experience barriers identified by the following? (Select all that apply)

**Age,**

**Ethnicity,**

**Geographic location,**

**Health insurance status** ,

**Educational level**

Page 53: 10 ES - #7 Link people to needed personal health services and assure the provision of health care

**Q218** Requirement 1: My department has a process used to identify gaps in health care services and barriers to health care services. **Yes**

**Q219** If yes, how are the gaps in health care services and barriers to care identified? (Select all that apply)

**Community Health Assessment,**  
**Analysis of hospital admissions or emergency department data** ,  
**Analysis of health insurance data** ,  
**Focus groups,**  
 Other (please describe):  
 NUVANCE (WCHN) Greater Danbury Community Health Committee analyzes hospital admissions, emergency department data, and community physician office survey data to identify gaps and barriers to health care for residents in our region and discusses this data and programs with all DOHs to determine a collective regional support response to gaps and barriers as best possible.

**Q220** Requirement 2: My department has a report or developed a report of analysis of data from various sources that identify and describe gaps in access to health care services and barriers to health care services in my jurisdiction.

**Yes**

**Q221** If yes, does the report include? (Select all that apply)

**Assessment of the availability of health care services, for example, clinical preventive services, EMS, emergency departments, urgent care, occupational medicine, ambulatory care (primary and specialty), inpatient care, chronic disease care (e.g., diabetic care, HIV health services), dental, and other health care services.** ,  
**Assessment of cause(s) for lack of access to services and barriers to access to care** ,  
**Results of data or information gathered concerning access**

Page 54: 10 ES - #7 Link people to needed personal health services and assure the provision of health care

**Q222** Requirement 1: My department participates in a collaborative process for developing strategies to improve access to health care.

**Yes**

**Q223** If yes, what strategies has the coalition developed to improve access to health care services and reduce barriers to care? (Select all that apply)

**Linking individuals with needed and convenient services** ,  
**Establishing systems of care in partnership with other members of the community** ,  
**Addressing transportation barriers**

Page 55: 10 ES - #7 Link people to needed personal health services and assure the provision of health care

**Q224** Requirement 1: My department has collaboratively implemented strategies to improve access to health care services for those who experience barriers.

**Yes**

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**Q225** If yes, what strategies have been implemented to improve access to health care services? (Select all that apply)

Other (please describe):

BHD provides referral information to Bethel Social Services Director/Senior Center Director-Municipal Agent and provides community and regional agency support information to people with access barriers to health care. Bethel Senior Center Senior Transportation system has increased seniors access to medical care, food stores, increased social engagement, and other community resources

Page 56: 10 ES - #7 Link people to needed personal health services and assure the provision of health care

**Q226** Requirement 1: My department has initiatives to ensure that access and barriers are addressed in a culturally competent manner and take into account cultural, language and low literacy barriers. **Yes**

**Q227** If yes, what are some of the initiatives? (Select all that apply) **Collaboration with other municipal departments (e.g., schools, social services)**

Page 57: 10 ES - #8 Assure competent public and personal health care workforce

**Q228** Requirement 1: My department actively promotes public health as a career choice. **Yes**

**Q229** If yes, how? (Select all that apply) **Collaboration with a school or college of public health to host interns/volunteers**  
,  
Other (please describe):  
Bethel BOE students can choose to intern at BHD and receive credit for doing so. College Interns have worked in the BHD agency in past.

Page 58: 10 ES - #8 Assure competent public and personal health care workforce

**Q230** Requirement 1: My department has a workforce development plan. **No**

**Q231** If yes, does the workforce development plan? (Select all that apply) **Respondent skipped this question**

**Q232** If no, is the plan in development? **Yes**

**Q233** Requirement 2: My department has implemented its workforce development strategies. **Yes**

**Q234** If yes, what workforce development strategies have been implemented? (Select all that apply)

**Completed assessment of current staff competencies**

Other (please specify):

No formal workforce development plan finalized. LDOH knows the capabilities of existing staff and areas of improvement requiring additional training or expertise. BHD is sponsoring a staff person to become a certified food inspector due to volume of food service inspections necessary in town. DOH provides a number of training opportunities to staff to continue workforce development. On-going meetings with Leaders and Human Resources concerning public health statutes and regulation requirements that require local public health programs and environmental health enforcement on the local level to ensure that a competent workforce is available to perform the required quality work at a reasonable cost.

Page 59: 10 ES - #8 Assure competent public and personal health care workforce

**Q235** Requirement 1: My department ensures a competent workforce.

Yes

**Q236** If yes, how does your department ensure a competent workforce? (Select all that apply)

**Documented process for recruitment of qualified staff**

**Job descriptions and requirements for specific certifications, skills, training, experience and education**

**Protocol/process to verify staff qualifications**

**Documents that the qualifications have been verified for all staff hired in the past 2 years**

**Annual performance reviews,**

Other (please describe):

Town of Bethel Human Resources in conjunction with the local director of health work jointly on human resource management and these matters to ensure legally appropriate procedures and processes used.

Page 60: 10 ES - #8 Assure competent public and personal health care workforce

**Q237** Requirement 1: My department documents staff's completion of their professional development activities.

Yes

**Q238** If yes, what types of professional development activities? (Select all that apply)

**Continuing education for certifications/licenses**

**Training opportunities (e.g., HIPAA, emergency response, methods for the presentation of data, health equity, and communications)**

**Mentoring,**

**Job shadowing,**

**Learning by teaching**

**Q239** Requirement 2: My department provides leadership and/or management development training programs.

Yes

<p><b>Q240</b> If yes, what type of leadership and/or management development training programs? (Select all that apply)</p>	<p><b>Meetings and conferences</b> ,</p> <p>Other (please describe):</p> <p>Use of webinars provided by professional organizations, Human Resources, others.</p>
<p><b>Q241</b> Requirement 3: My department provides an environment in which employees are supported in their jobs.</p>	<p><b>Yes</b></p>
<p><b>Q242</b> If yes, how does your department provide a supportive environment? (Select all that apply)</p>	<p><b>Supporting staff's regulatory work, which can be met with resistance</b> ,</p> <p><b>Seeking staff input on professional development goals</b> ,</p> <p><b>Providing professional development opportunities</b> ,</p> <p><b>Providing support through an Employee Assistance Program (EAP)</b> ,</p> <p><b>Maintaining institutional memory, the transfer of knowledge, succession planning</b> ,</p> <p><b>Encouraging systems thinking, change management, data use for decisions, and a culture of quality improvement</b> ,</p> <p><b>Providing collaborative learning opportunities (e.g., participation on boards, committees, and task forces in community, collaborative planning sessions, shared reviews of program evaluations, etc.)</b></p>

Page 61: Copy of page: 10 ES -#9 Evaluate effectiveness, accessibility, and quality of personal and

<p><b>Q243</b> Requirement 1: My department has adopted a performance management system with input from staff and leadership.</p>	<p><b>No</b></p>
<p><b>Q244</b> If yes, does the performance management system include? (Select all that apply)</p>	<p><b>Respondent skipped this question</b></p>
<p><b>Q245</b> If no, is the department in the process of adopting a system?</p>	<p><b>Yes</b></p>

Page 62: 10 ES -#9 Evaluate effectiveness, accessibility, and quality of personal and population-based health

<p><b>Q246</b> Requirement 1: My department has a committee or team that is responsible for implementing the performance management system.</p>	<p><b>Respondent skipped this question</b></p>
<p><b>Q247</b> If yes, does the committee or team? (Select all that apply)</p>	<p><b>Respondent skipped this question</b></p>
<p><b>Q248</b> If yes, for which area(s) has the performance management system been implemented? (Select all that apply)</p>	<p><b>Respondent skipped this question</b></p>

Page 63: 10 ES -#9 Evaluate effectiveness, accessibility, and quality of personal and population-based health

**Q249** Requirement 1: My department collects, analyzes, and draws conclusions from feedback from different customer groups. **Yes**

**Q250** If yes, what groups have you surveyed? (Select all that apply)

**Food establishment owners,**

**Clients of programs** ,

**Volunteers,**

Other (please describe):

Municipal Center has Client feedback survey locked boxes throughout the building and a Customer Comment Box is located right by the BHD for customers to provide confidential feedback.

**Q251** Requirement 2: My department has implemented changes/improvements based on the customer feedback. **Yes**

**Q252** If yes, what is one (1) change that your department has implemented?

Working to maintain fillable forms on-line for clients to complete, save on their personal computer and then send to BHD for formal review and sign off for food permits, etc.

Page 64: 10 ES -#9 Evaluate effectiveness, accessibility, and quality of personal and population-based health

**Q253** Requirement 1: My department provides staff development in performance management. **Yes**

**Q254** If yes, how does your department provide staff development in performance management? (Select all that apply)

**Webinars,**

**Trainings/presentations,**

**Training materials**

Page 65: 10 ES - #9 Evaluate effectiveness, accessibility, and quality of personal and population-based health

**Q255** Requirement 1: My department has a written quality improvement (QI) plan that is dated within five years. **No**

**Q256** If yes, does the QI plan address the following? (Select all that apply)

**Respondent skipped this question**

**Q257** If no, where is your department in the process? (Select one)

**My department has begun planning for a QI plan**

Page 66: 10 ES -#9 Evaluate effectiveness, accessibility, and quality of personal and population-based health

**Q258** Requirement 1: My department has documentation of implemented quality improvement activities based on the QI plan.

**Respondent skipped this question**

**Q259** If yes, did the documented QI activities include the following? (Select all that apply)

**Respondent skipped this question**

Page 67: 10 ES - #10 Research for new insights and innovative solutions to health problems

**Q260** Requirement 1: My department has incorporated an evidence based or promising practice in a process, program or intervention. **Yes**

**Q261** If yes, what is/are the source(s) of the evidence-based or promising practice? (Select all that apply) **State agencies/departments, National organizations**

**Q262** If yes, please upload or describe one promising practice implemented. **Respondent skipped this question**

**Q263** Promising practice description

Per Dr Gary Ginsberg's (Prior DPH Toxicologist) recommendation to local health department's, BHD follows the DPH EOHA recommended environmental health guidance for assessing a proposed re-development property for environmental concerns/contamination (non Brownfield situations) including consultation with DPH EOHA prior to BHD provision of recommendations to the P & Z Commission and P & Z Department for approving re-development projects in a manner that prevents potential environmental hazard exposure and protects public health. Environmental and Public Health Assessments for Community Development have increased nationally to enhance the health status of residents living in cities and towns nationwide.

Page 68: 10 ES - #10 Research for new insights and innovative solutions to health problems

**Q264** Requirement 1: My department has communicated research findings and their public health implications to stakeholders, other health departments, other organizations, and/or the public. **Yes**

**Q265** If yes, describe the research.

Ct Agricultural Experiment Station (CAES) Bed Bug research, CAES delusional parasitosis research distribution form Medical Advisor/DOH to physicians for medical case management, CAES Mosquito and Tick Research to residents/schools/community agencies/orthers.

**Q266** If yes, with whom did your department communicate the research findings? (Select all that apply) **Governing entity, Elected/appointed officials, Local agencies/departments, Health care providers, General public**

Page 69: 10 Essential Services Certification

**Q267** The Director of Health ensures that the provisions of a basic health program, as per CGS Section 19a-207a, are being provided to the community and that the information included in this report is accurate and true to the best of his/her knowledge. **Yes**